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## **Unipart wins New E-Fulfilment Business with The Duvet & Pillow Warehouse**

Unipart Consumer Logistics, one of Europe's leading full service logistics providers, has announced a new contract with The Duvet & Pillow Warehouse to provide their e-fulfilment operation.

The Duvet & Pillow Warehouse is one of the UK's fastest growing e-commerce businesses specialising in the retail of high quality duvets, pillows, mattresses and bedding directly to the consumer.

The contract will run for five years and will be based at our Weedon multi-user warehouse. The operation will involve carrier management, as well as the storage of product and fulfilment of orders to consumers, providing for the longer-term future of our operation at Weedon.

Charles Hunt, Director of DAPW said "The award of this contract was made after a thorough tender process; it was great working with Hatmill Consultancy who steered us along the way and helped us find just the right partner. Here at The Duvet & Pillow Warehouse, we set out with the simple aim to provide the most beautiful bed & bath products, delivered right to your door and without the wasteful mark ups. All powered by great customer service. Unipart Consumer Logistics will be part of that commitment to our customer"

Commenting on the new contract, Nick Rayner, Managing Director of UCL's Multi-Client Operations said, "The team at UCL Weedon have a strong track record in delivering exceptional customer service – their focus on continuous improvement has already delivered significant commercial benefit to our clients, helping us to add real value to our end-customer's experience. I have no doubt that the passion for excellence that our Unipart team show day in-day out will deliver an exciting and productive partnership"

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**Editors' Notes:**

**About The Unipart Group**

The Unipart Group employs more than 10,000 personnel worldwide and has an annual turnover of more than £1 billion. It is a leading full service logistics provider and consultant in operational excellence.

Operating across a range of market sectors, including automotive, leisure, marine, manufacturing, mobile telecoms, rail, retail and technology, Unipart offers a breadth of services from third party logistics to expert consultancy.

Unipart Consumer Logistics manages end-to-end supply chain solutions for customers as well as providing individual services such as warehousing, fulfilment and reverse logistics.

All Unipart sites operate according to the Group's proprietary version of Lean known as The Unipart Way. This is a philosophy of working underpinned by tools and techniques that inspires efficiency, flexibility and outstanding customer service in any process.